

EHR Forum

September 14, 2010

Meeting Summary

Participants

Ray Campbell, Mass. Health Data Consortium
Jay Caturia, Winchester Hospital
Jeanette Clough, Mt. Auburn Hospital
Pat Cox, Caritas Christi
Jim Frutkin, ServiceNet
Irene Germano, Emerson Hospital
Barbara Lund, Mass. eHealth Collaborative
Ginger Lyons de Neufville, Mt. Auburn Cambridge IPA
Paula Magnanti, Strategic Healthcare Solutions
Trish Manning, Mt. Auburn Cambridge IPA
Craig Schneider, Mass. Health Data Consortium
Robert Todd, Mt. Auburn Hospital
Janie Tremlett, Concordant
Darlene Venditelli, Pediatric Physicians Organization at Children's

Summary

Announcements

Craig Schneider announced that the Consortium and the Massachusetts e-Health Institute will be holding the HealthMart Conference and Trade Show on October 5th in Worcester. This event is focused on EHR deployment, and is free to members of the Massachusetts Medical Society, the Massachusetts Hospital Association, the League of Community Health Centers, and the Medical Group Management Association. To receive complimentary admission, go to <http://mahealthdata.org/Events?eventId=173080>, select: **Partner – MeHI**, and enter the case sensitive code: **HM10-maehi**

MeHI is conducting a series of programs on the Regional Extension Center around the state. After HealthMart, there will be programs in Brockton on October 7th, Fall River on the 19th, and in Fitchburg on November 3rd.

The Consortium's fall workshop will be held as part of the World Healthcare and Innovation Technology Conference near Washington on November 9th. www.whitcongress.com

The Final Meaningful Use Regulation

Ray Campbell, CEO & Executive Director, Mass. Health Data Consortium

(please see handout)

Q&A:

Q: Do critical access hospitals have the same requirements for meaningful use?

A: Yes.

Q: Does software for data extraction and templates have to be certified?

A: It's unclear. The vendor will have 90 days to become certified.

Q: Is Massachusetts ready to accept immunization registry submissions?

A: The Department of Public Health is expected to be ready by January 1, 2011. We will keep the EHR Forum updated on this issue when we learn further information.

Comment: The meaningful use roadmap is helpful. Before this, there was not a structured goal or deadline to push our practices. "Go live" is now clearly defined.

Roundtable Discussion:

Trish Manning, MACIPA: MACIPA has collected baseline data on physician performance, has conducted formal training, and is deciding upon quality measures. A focus has been upon managing physician behavioral change. While there are some "doubting Thomases," other doctors are concerned about their readiness for meaningful use, and even pediatricians find the effort to be relevant. We are trying to communicate that this is not just about meaningful use – it applies to pay-for-performance programs, avoiding the Medicare penalties, not having to do a mad scramble in 2014, and meeting objectives in risk contracts. Our message to physicians is to capture structured data in order to improve what you are doing.

Pat Cox, Caritas Christi: We have 500 clinicians on the EHR. eClinicalWorks has helped us with developing quality measures. We currently expect about 80 percent of our doctors to qualify for meaningful use payments. In addition to this challenge, we are also trying to install EHRs for another 160 doctors by January.

Q: How will the submitting of data be transacted?

A: Janie Tremlett said that there is a HIMSS workgroup helping CMS to figure out the process. It is likely that there will be a website established for submissions.

Patient Portals

Darlene Venditelli, IT Project Director, Pediatric Physicians Organization at Children's

(please see handout)

Discussion:

Q: Patients may access portals via the hospital or via the physician practice. When should they use the doctor's office portal?

A: That's a good question that will have to be addressed. We have found that the upload capability to a personal health record is valuable – the patient controls the data sharing between the hospital and the physician (and other clinicians).

Q: Are patients finding incorrect information?

A: Not yet. One piece of feedback that we received is that the e-mail blasts have been considered positive, particularly concerning notices about H1N1.

Comment: Our organization has found that patients are editing their data ("I don't want this piece of information in my electronic chart.") We're going to have to address these kinds of issues, as well as opt in/opt out.

Next steps:

The topics for the next meeting on December 1st are:

- Sharing of tools to get practices ready for meaningful use
- Privacy and security

Future topics:

- Patient consent
- Cyber liability insurance

The sharing of tools EHR Forum meeting may be followed by a public meeting on this topic in conjunction with the Massachusetts e-Health Institute.