

# MACIPA

## Health Information Exchange

June 22, 2011

# Agenda

---

- MACIPA 2011 HIE Goals
- MACIPA Health Information Exchange History
- Major HIE Decision Points
- HIE Implementation Process
- Ongoing HIE Support
- 2012 Initiatives
- Q&A

# Scope of the 2011 Implementation

---

- From the ONC: Implement...reliable and interoperable electronic health-related information sharing conducted in a manner that protects the confidentiality, privacy, and security of the information.
- 222 Live Physicians (60% Primary Care)
- 1100 Users
- 43 Databases
- 67 Practices

# MACIPA HIE History

---

- HIE was one of the original reasons MACIPA began implementing an EHR in 2006
- Evaluated EHX and Wellogic
- First Project Conversations in March of 2010
  - Development Needs
  - Infrastructure Requirement Assessment



# Major HIE Project Plan Decision Points

---

- Will our community record serve as our test result interface hub as well?
- What Hardware to purchase
  - Load Balancing
  - Security Certificate
- What should be shared: CCD, CCR, +
- Patient Consent and Privacy conversations
  - Psychiatry, HIV and Genetic Screening
- Identification of Pilot Practices

# HIE Implementation Process

---

- Communication
  - Community wide progress updates and expectation setting
- Setup Options
  - User Administration
  - Statistic Reports
  - Mapping Exercises
- Superuser and End User Trainings
  - Consent Trainings (Stone and Heinold Assoc. LLC)
  - Final Configuration Work



# Ongoing HIE Support

---

- Monitoring Efforts
  - 97.2% Opt in Rate
  - Ongoing Audits
- EHX is now ingrained in databases
  - Considerations during future upgrades
- Customer Service
  - SLA with the vendor

# HIE Lessons Learned

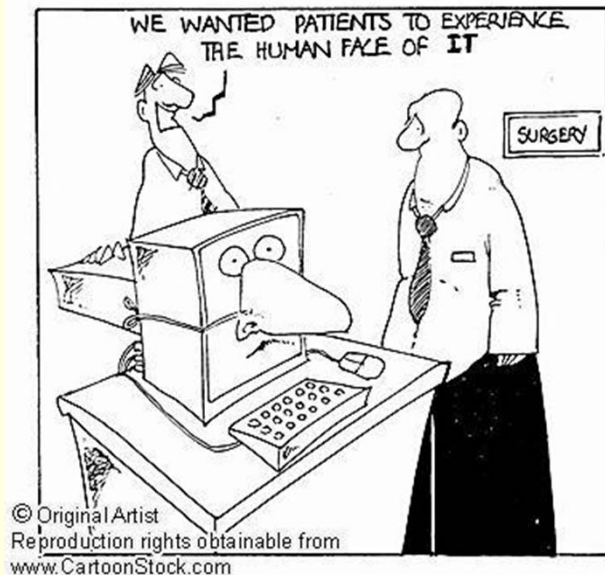
---

- Make sure your HIE has the functionality you expect and then communicate those expectations with your physician community
- Marketing Materials can be helpful for both physician and patient outreach
  - Many Patients expect that HIE is already happening
- Keep up to speed on state and federal law regarding privacy and patient consent
- Under promise, over deliver

# 2012 HIE Initiatives



- More Interconnectivity with Mount Auburn Hospital
- More robust quality reporting capabilities
- Connectivity and information sharing with organizations outside of MACIPA



search ID: for0176

# Questions

---

