

Patients Experience with Electronic Health Records

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Study

- * There have been no reported studies about patients experience with EHRs.
- * This pilot study will ask 50 patients whose physicians have converted from paper charts to EHRs recently about their experience and perception of their care since the conversion occurred.
- * After the study is completed it will be presented to the board of the Massachusetts Health Data Consortium (sponsor of the study).

Patients

- * Patients &/or caretakers whose physicians converted from paper charts to EHRs.
- * Practice with patient portal
- * No personal health information will be asked
- * I will be handing out the questionnaires after approval from the practice and the clinicians.

	Less/Decreased	More/increased	Same
Do you find that the time spent with provider was:			
Do you find that eye contact, attention was:			
Did you find that the doctor could find your information/lab tests/X-rays in: (time)			
Do you find that the waiting time in the office was:			
Do you find that the total time spent in the office was:			
Overall satisfaction with the visit is:			
Did you feel the doctor listened to you?			
How easy was the check out?			
How easy was the check-in			