



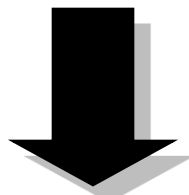
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Lessons Learned from Meaningful Use Implementation

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May 19, 2011

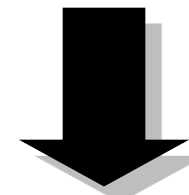
Meaningful Use Plan of Action

Learn the HITECH program



Certified EHR Technology

1. Analyze gap between current functionality and Stage 1 requirements
2. Develop technology to close Stage 1 gaps
3. Secure EHR technology certification
4. Keep sight of requirements for Stages 2 and 3



Meaningful Users

1. Assess provider eligibility and impact
2. Analyze gap between current performance and Stage 1 thresholds
3. Develop and execute plans to close Stage 1 gaps
4. Keep sight of requirements for Stages 2 and 3

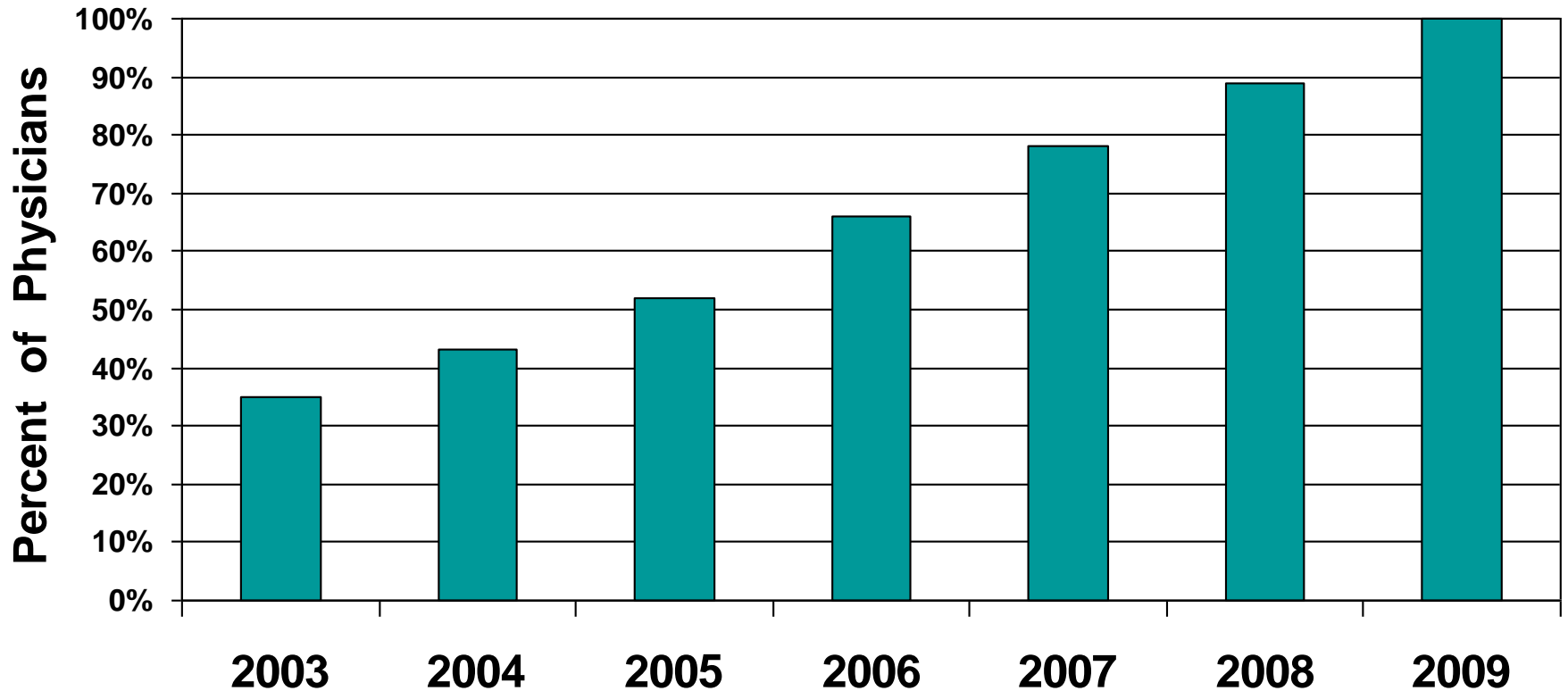
Certification Lessons Learned

- Start early
- Stay detailed
- Keep focused
- Build a strong working relationship with certification manager
- Consult with your peers
- Think Broadway
- Celebrate!

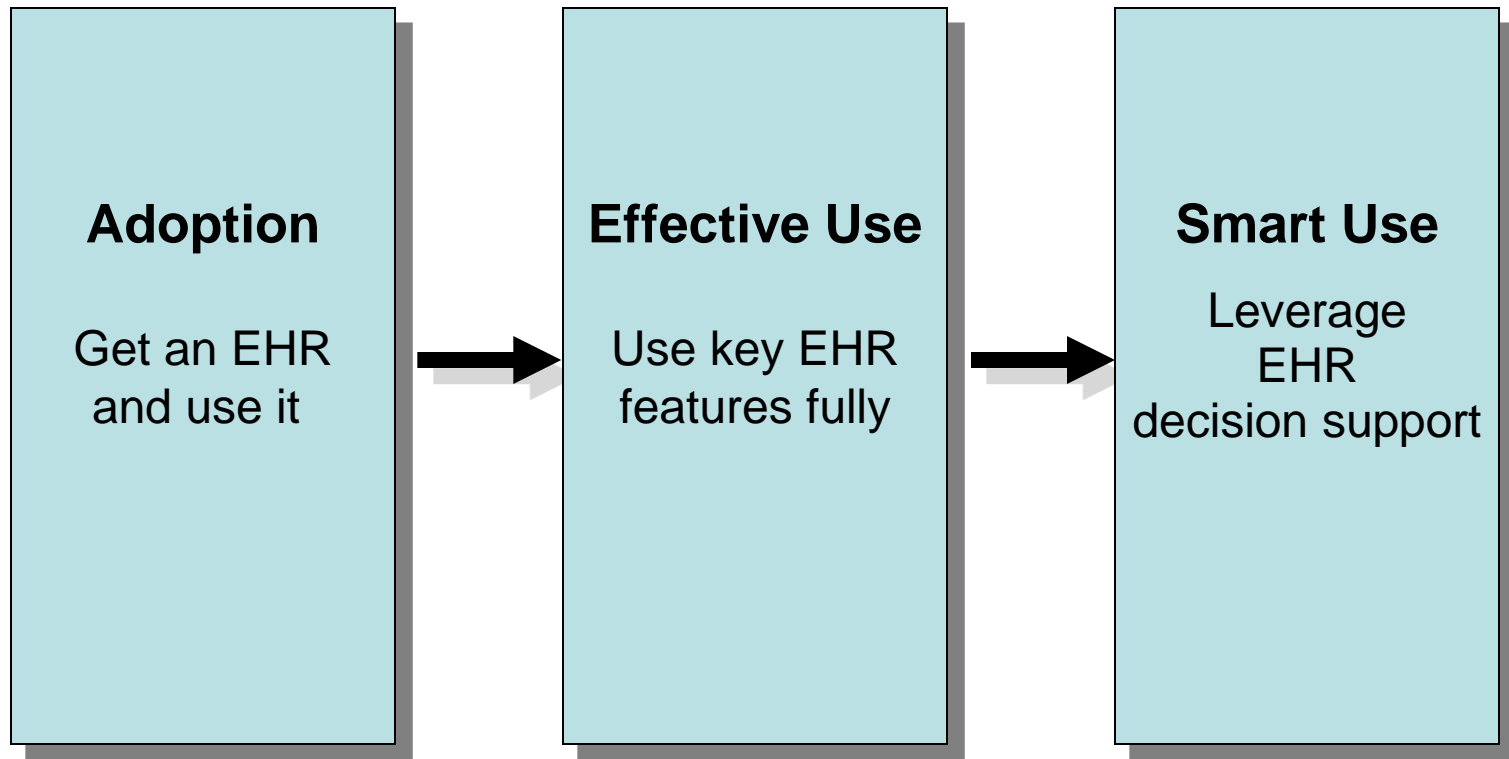
Partners Community HealthCare, Inc. (PCHI)

- Network of approximately 6,000 primary care and specialty physicians affiliated with Partners
 - 3,800 physicians at founding hospitals
 - Brigham & Women's Hospital
 - Massachusetts General Hospital
 - 2,200 physicians in community practices
 - Primary care and multi-specialty group practices
 - Independent Practice Associations (IPAs)
 - Physician Hospital Organizations (PHOs)

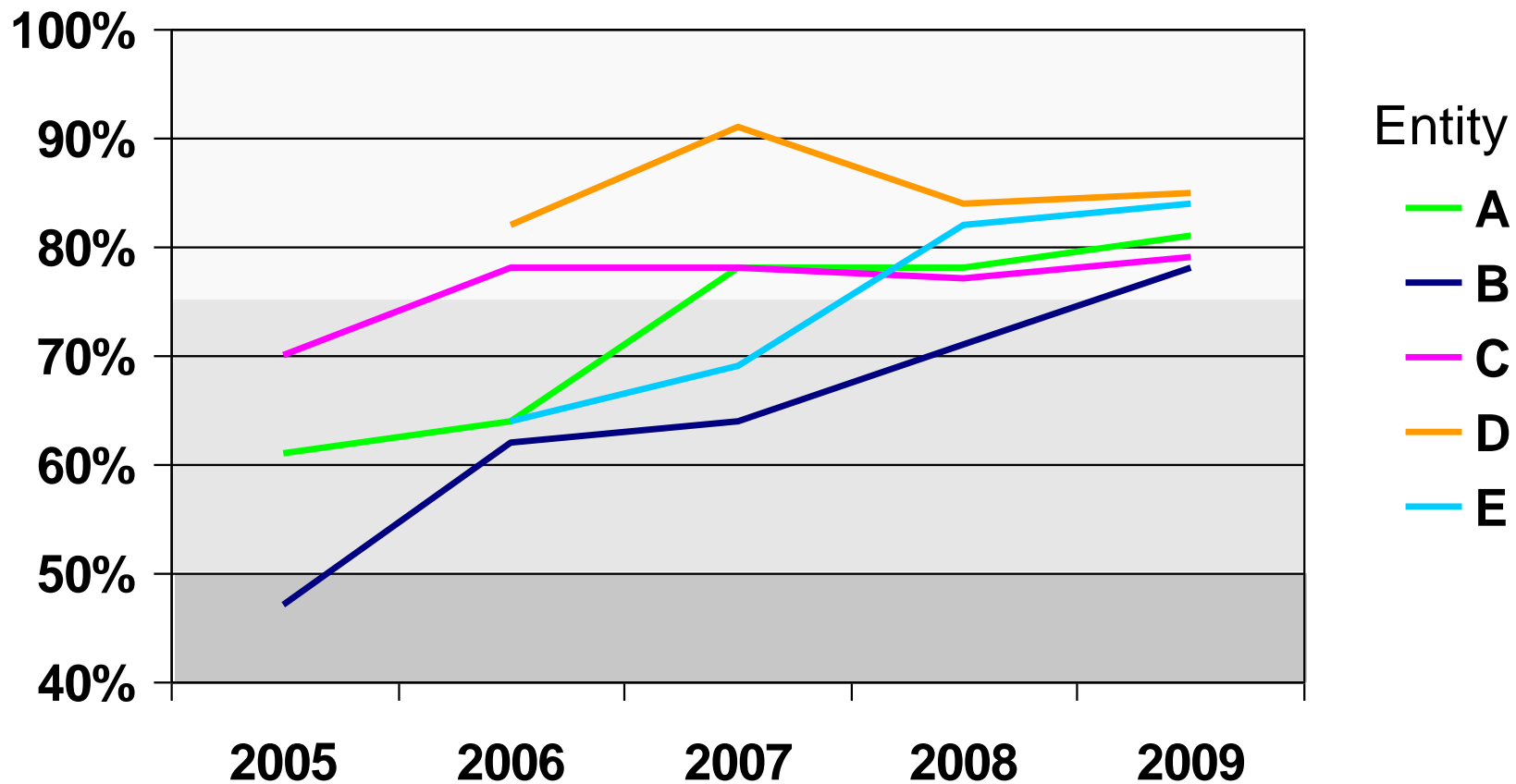
EHR Adoption by PCHI Physicians



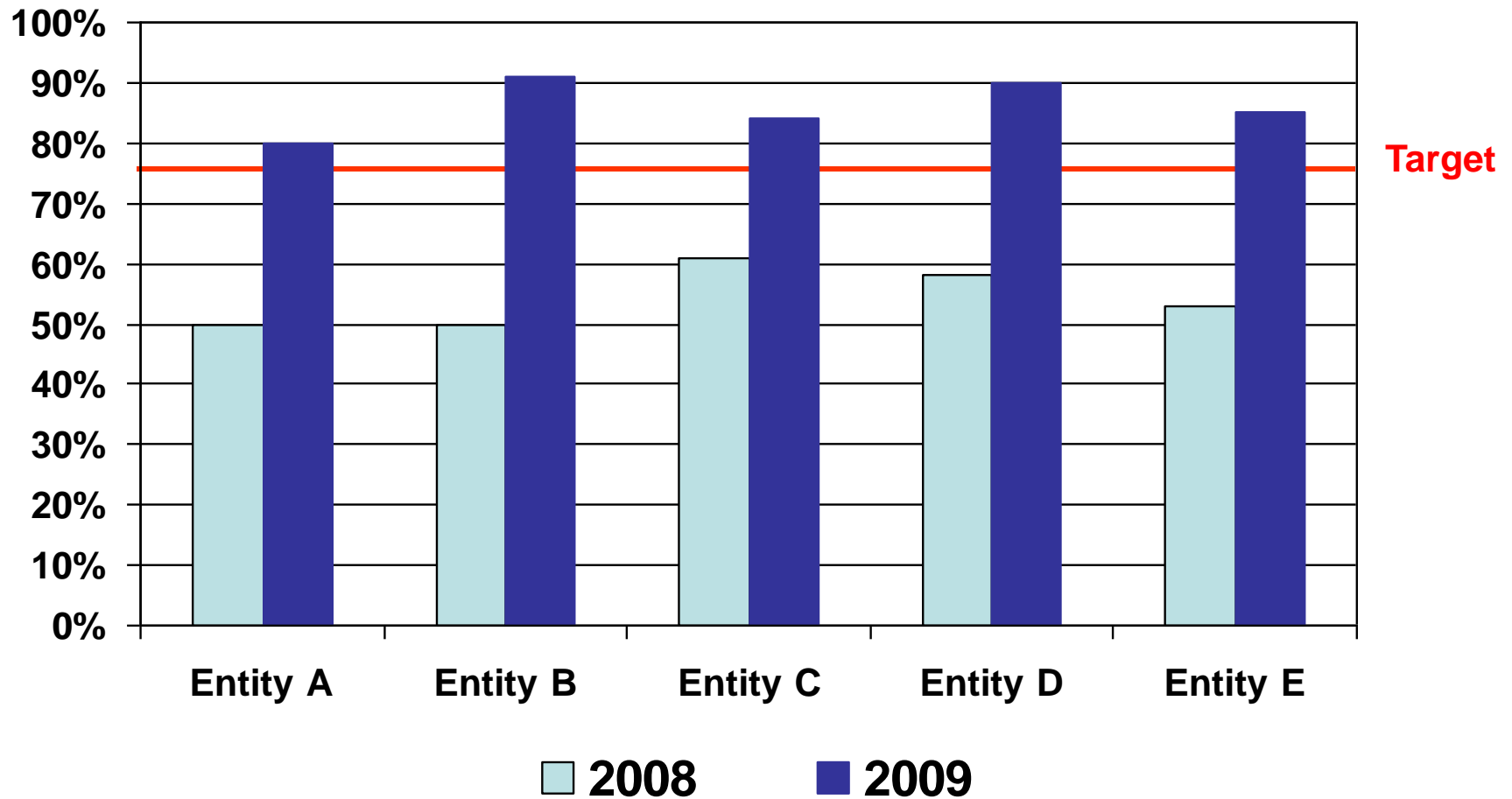
PCHI EHR Framework



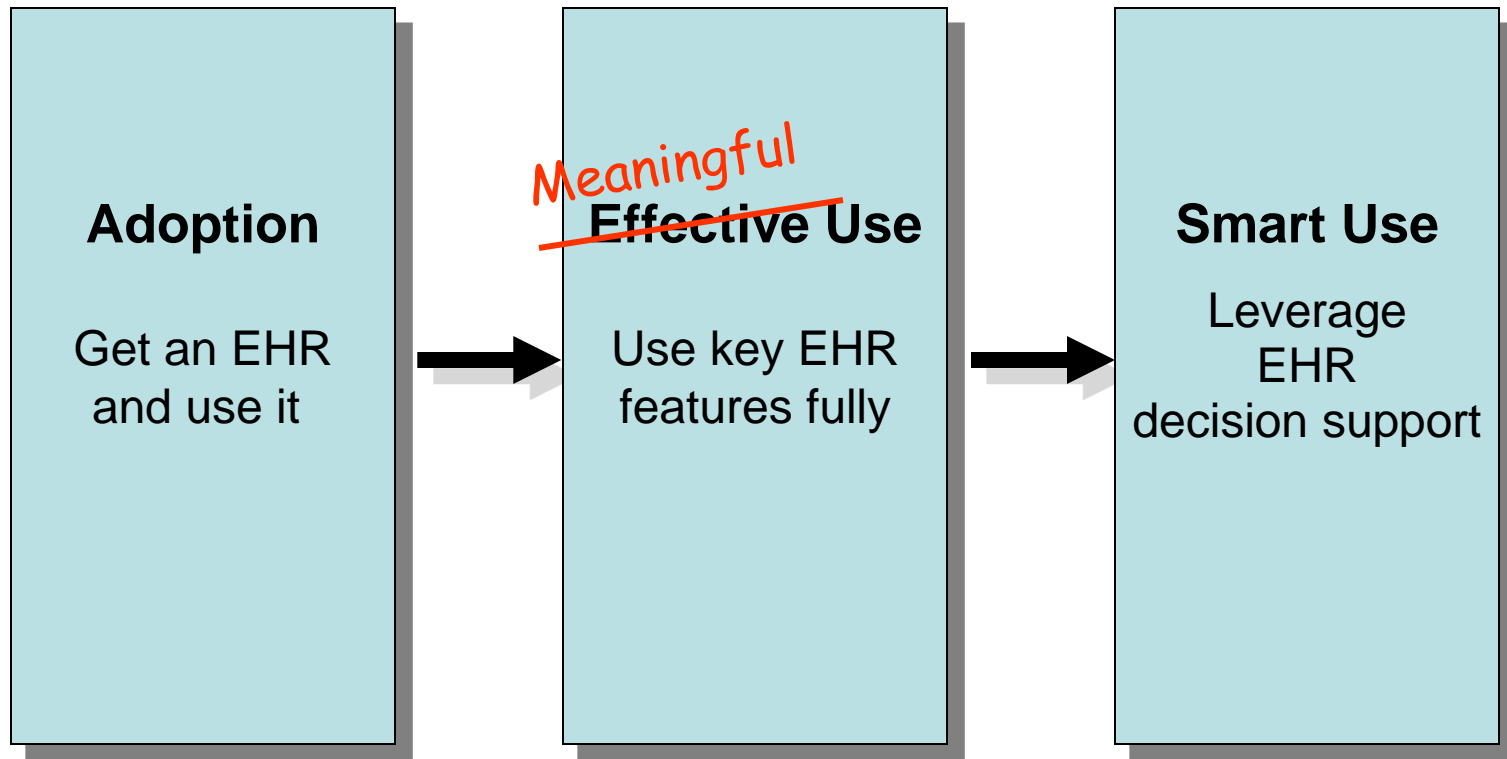
Medication CPOE Rates 2005-2009



Problem List Accuracy 2008-2009



PCHI EHR Framework



Moving from Effective Use to Meaningful Use

- Communicate, communicate, communicate
 - Help stakeholders understand the HITECH program
- Align internal incentives
 - Consider all contributors to Meaningful Use
- Develop systems to monitor and track progress
- Look for opportunities to leverage the enterprise EHR
 - Collaborate to achieve optimal performance levels
- Prepare for future stages of Meaningful Use

Imagine This Conversation...

To qualify for the Meaningful Use incentives, you must...

- meet the threshold level of performance for 15 core measures of EHR utilization
- remember that 1 of the core measures is 6 quality measures
 - choose 3 to report from 3 core and 3 alternate core measures
 - choose another 3 from a list 38 additional quality measures
- choose 5 out of 10 menu measures and achieve the threshold level of performance on those

“What should I work on?”

Simplifying Meaningful Use

1. Master E-prescribing (eRx)

Core

Menu

Medication CPOF (30% medication orders)

1

“What should I work on?”

2. F

1. Master e-prescribing

3. D

2. Focus on structured documentation

3. Delegate key tasks to care team

4. U

4. Use the enterprise EHR

5. Conduct practice security assessment

5. Conduct Practice Security Assessment

1

Conduct security risk analysis (attest)



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